



Healthcare Trustees
of New York State

41st Annual Trustee Conference

Embracing the Future of Governance:

Leadership on the Heels of Turbulent Times

Sept. 23 – 24 | Fully virtual

41st Annual Trustee Conference

Embracing the Future of Governance: Leadership on the Heels of Turbulent Times

COVID-19 impacted every aspect of our healthcare systems. Join us as we explore issues vital to trustees as we emerge from the worst of the pandemic.

Sessions include:

- How tech is changing healthcare post-pandemic;
- Patient engagement in a changed world: A patient/business leader's view;
- Phoenix rising: Resurrecting your workforce and organization;
- CEO insight on strategic planning after turbulent times; and
- COVID-19 in the rear view (or is it?): Lessons from the pandemic and implications for effective governance in the future.

We strongly encourage CEOs and board chairs to convene your board members after the conference concludes on Friday to discuss specific questions outlined in the closing session and strategize for your hospital's future.

About the program

HTNYS' Annual Trustee Conference provides hospital boards and leaders with practical strategies for moving organizations forward in the era of healthcare reform.

This year's Conference will be held virtually over two half days.

Board education is more critical than ever before. Take advantage of this opportunity for your full board to participate in these educational sessions for one fee.

Who should attend?

Hospital board members, CEOs and senior leaders of HANYS member organizations.



Full conference details and registration information are available at htnys.org/annual_meeting.

Our Education Sponsors



Healthcare Architects
& Planners



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governWell
Better governance. Better healthcare.



This virtual conference is open to hospital board members, CEOs and senior leaders of HANYS member facilities. Thanks to the generous support of our education sponsors, we are offering this programming at a special discounted fee per facility.

DAY 1 THURSDAY, SEPT. 23

1 – 1:15 p.m.

Opening remarks

Nicholas Henley, Vice President, External Affairs, Healthcare Association of New York State

Kristen Phillips, Director, Trustee Education, HTNYS

Robert A. Spolzino, Esq., Chair, HTNYS and Trustee, Board of Overseers, Northwell Health

1:15 – 2:15 p.m.

How tech is changing healthcare post-pandemic

Ron Galloway, Owner and Researcher, 818 Research, LLC

2:15 – 2:30 p.m.

Break

2:30 – 3:30 p.m.

Patient engagement in a changed world: A patient/business leader's view

Dave deBronkart, Author and Patient Engagement Advocate

3:30 – 3:45 p.m.

Break

3:45 – 4:45 p.m.

Phoenix rising: Resurrecting your workforce and organization

Kimberly Barrieault, PsyD, FPCC, Vice President, Quality and Evaluation, Planetree International

4:45 p.m.

Adjourn for the day

PLEASE NOTE: THIS IS A LIVE VIRTUAL EVENT. SESSIONS WILL NOT BE RECORDED.

DAY 2 FRIDAY, SEPT. 24

9 – 9:45 a.m.

Welcome and policy update

Bea Grause, RN, JD, President, HANYS

9:45 – 11 a.m.

MEMBER PANEL:

CEO insight on strategic planning after turbulent times

Moderator:

Robert A. Spolzino, Esq.

Panelists:

Michael Dowling, President and Chief Executive Officer, Northwell Health

Kenneth D. Gibbs, President and CEO, Maimonides Medical Center

Thomas J. Quatroche, Jr., PhD, President and CEO, Erie County Medical Center

Darlene Stromstad, FACHE, President and CEO, Mohawk Valley Health System

11 – 11:15 a.m.

Break

11:15 a.m. – 12:45 p.m.

COVID-19 in the rear view (or is it?): Lessons from the pandemic and implications for effective governance in the future

Jamie E. Orlikoff, MA, President, Orlikoff & Associates

RETREAT PLANNING

Closing out the session, in preparation for boards convening after this conference adjourns, Orlikoff will outline specific questions that boards can use to continue the conversation. These questions will enable boards to tailor issues and governance improvement strategies to their own situation and to develop governance improvement action plans.

12:45 p.m.

Adjourn and opportunity for individual board retreats

Take this opportunity to gather with your board and debrief on what you learned during the conference while it's still fresh in your mind. Discuss the questions Orlikoff outlined and strategize for your hospital's future.

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Conference Resources

Conference Website

[HTNYS.ORG/ANNUAL MEETING](https://htnys.org/annual_meeting)

Visit our website for comprehensive and constantly updated information about the conference.

Conference registration

Fee: \$500 per member facility. Please visit htnys.org/annual_meeting/register for full details and step-by-step registration instructions.

*Each attendee must register. After the initial paid registrant, additional individuals from the same facility may register as a group or individually at no charge. Each facility within a system will be subject to the \$500 fee.

Questions?

For questions about the conference, please contact **Kristen Phillips** at 518.431.7713, 800.360.7211 or kphillip@hanys.org.

For questions about registration or logistics, please contact learning@hanys.org or 518.431.7867.

Looking ahead to 2022

The 42nd Annual Trustee Conference



We plan to return to an in-person Conference next year, at our original location: Marriott Syracuse Downtown, Sept. 29 - Oct. 1, 2022.



Healthcare Trustees of New York State

Healthcare Trustees of New York State proudly supports New York's hospital and health system trustees as a division of the Healthcare Association of New York State.

OUR MISSION

To assist voluntary healthcare trustees through education, communications and advocacy to promote the delivery of quality healthcare to all communities in a cost-effective manner.

WE'RE HERE TO SUPPORT.

It's critical that today's healthcare trustees have the knowledge, skills and confidence to guide their hospitals through rapid change and increasingly complex issues. **We can help.** HTNYS provides leadership and continuous learning and growth for trustees of all experience levels.

We offer the education, support, resources and timely information trustees need to better understand and navigate the shifting healthcare landscape, advocate for their organizations and fulfill their governance responsibilities:

Expertise — thought-provoking state and national experts share strategic insight on compelling topics and issues.

Education On Demand — 30-minute recorded programs on must-know governance topics.

We Come to You — with regional briefings and customized board presentations.



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