



# CASE STUDY WORKSHEET

1. What is the most important issue in this case?
2. What do you think should be done first to address this issue?
3. Any other steps you'd take on that issue?
4. In addition to the primary issue you listed above, are there others that need attention?
5. What steps do you recommend for addressing those issues?
6. What could have been done differently by the people in the case to avoid the situation entirely?